

STATEMENT OF IMPARTIALITY

ICB CLASS places the utmost importance on the integrity, impartiality, and potential conflicts of interests in carrying out its services.

We have identified and risk assessed all relationships which may result in a conflict of interest or pose a threat to impartiality, which are monitored by the Impartiality Committee and reviewed during the Management Review in a yearly basis or as needed, to ensure that all activities undertaken throughout our services are conducted in an independent and impartial manner.

- 1. We are fully independent and not linked to any party directly involved in the design, manufacture, supply, installation, purchase, ownership, use or maintenance of the items inspected, verified that could compromise the confidentiality or impartiality of our surveys, inspection, audits and decisions.*
- 2. ICB CLASS and our staff are free from any commercial, financial, and other pressures which might affect our judgement. Procedures are established, implemented, and monitored to ensure that persons or organizations external to ICB, cannot influence the results of services carried out.*
- 3. Our staff's remuneration scheme does not directly depend on the activities carried out and in no case on their results.*
- 4. We ensure that adequate financial resources are available and accessible in order to implement, maintain and provide services.*
- 5. Provide access of our services to potential customers, without undue financial or other conditions.*
- 6. We emphasize competence and impartiality in our culture which have positive impact on our staff during the hiring process and confirmed through training, promotion, retention and rewarding.*